

Terms & Conditions

Saver Plan



- **15% Discount on Repairs**
- **15% Discount on Service**
- **10% Discount on Equipment**
- **24/7 Priority Service**

* Some restrictions apply

PA141364 PA006911 MD5762178

Count on Shiple Energy for Quality Service

We Value Superior Knowledge

Shiple Energy's certified HVAC repair technicians have demonstrated superior knowledge of today's heating and cooling systems, and can perform any repair diligently and professionally.



Reliable Energy

Did you know that we have earned an A+ rating with the Better Business Bureau? We have been proudly offering customers like you reliable and affordable energy for over 90 years!



Shiple Energy's Services



Electricity



Natural Gas



Propane



Heating Oil



HVAC



Saver Plan 7/22/24

SHIPLEY ENERGY agrees to provide services as outlined herein. This Agreement covers the specific equipment at the property identified by model and serial number on the customer account and becomes valid on the date indicated on the invoice. The price & coverage as outlined in this Agreement is subject to change at the anniversary date of the Agreement. This Agreement supersedes all previous Saver Plan Agreements.

1. Customer warrants that the HVAC equipment is in good working condition and meets code and manufacturer's installation requirements.
2. The Saver Plan is for one residential service location in a single-family residential property. This Plan allows a 15% discount on repairs and service, 10% discount on equipment and 24/7 priority service on HVAC products and services that Shiple Energy provides. Additional plans are required for multiple locations.
3. Any emergency service required after 5:00 p.m. weekdays, weekends or holidays must be the result of a complete mechanical failure of the system, causing no heat or A/C. After-hours calls that are not emergencies will be subject to the prevailing after-hours rates.
4. This Plan is a monthly contract and may be canceled at any time by either party. Payment for this Plan may be made monthly as part of the customer's monthly budget plan, via autopay by credit card on file, or can be paid upfront for 12 months at a time. If the 12-month payment option is chosen, payment must be received within thirty [30] days of the billing date or Shiple Energy may terminate this Plan at Shiple Energy's option. In addition, this contract will automatically renew every month.
5. Shiple Energy will not be held responsible for an event or effect that cannot be reasonably anticipated or controlled such as for system damage due to a frozen heating system, frozen pipes, flooded basements, interruption of electricity, fire, acts of nature, customer negligence, inadequate fuel supply, or when account payments are in delinquent status.
6. Failures resulting from poor water quality are not covered under this agreement.
7. Shiple Energy is only responsible for the actual repair or maintenance of the heating and/or cooling system, and not any collateral damage to the residence or other belongings that might be caused by system failures. Any damage to the Plan-holder's belongings is the responsibility of the Plan holder. All replacement parts are subject to availability. Shiple Energy is not responsible for obtaining obsolete parts.
8. The customer is responsible to provide access for Shiple Energy to all concealed or hidden components for the covered heating and/or cooling system and for any or all repairs or replacements that arise out of our need to have access to these components included but not limited to: walls, partitions, floors, ceilings, chimneys, and entryways.
9. Shiple Energy is not responsible for the discovery, handling, treatment, removal, or safety of any asbestos or equipment containing asbestos.
10. Shiple Energy is not responsible for any additions to the customer's heating and/or cooling system that has not been initially approved by Shiple Energy nor is Shiple Energy responsible for additions, repairs, replacements, or any components parts that have been installed or made by anyone other than Shiple Energy during the coverage period.
11. Shiple Energy will not be liable for any delay or failure to supply service, material, or labor because of conditions beyond Shiple Energy's reasonable control. In no event, shall Shiple Energy be liable for any consequential or incidental damages or injury of any kind of description including personal injury.
12. This Plan does not cover, and Shiple Energy is not responsible for, any damages, including environmental damage, arising out of leaks or spills from any line, storage tanks, or any other part or the customer's heating and/or cooling system. Shiple Energy will not be liable, and Shiple Energy disclaims all liability for incidental or consequential damages, relating to or arising from any leakage, spillage, or other escape of oil, propane or natural gas from a storage tank, pipes, or any part of the customer's heating and/or cooling system. This Plan does not cover and Shiple Energy will not be liable for contamination of soil or other property damage or personal injury.
13. Customer and Shiple Energy agree that there are no promises, terms, conditions, or obligations between parties which are not already contained in this agreement.